



Repair Technician

Appliance Repair Technician

Atlanta, GA

Full-Time

About High End Service

We love what we do, and it shows. As the hand-picked Premier Partner of Sub-Zero Group, Inc. in Florida and Georgia, our mission is to give our clients the easiest and most efficient repair and maintenance process for their systems. Our team is regularly trained and updates their skills from Sub-Zero Group, Inc., this allows us to serve our clients with efficiency, confidence, and innovation to provide a positive experience with each visit. We have assembled one of the most dependable, knowledgeable, and friendly teams in the nation. We care about delivering a personalized experience for each client, with our reputation being one of our standout attributes, serving countless happy customers year after year. High-End Service's commitment to excellence has earned us a reputation as the area's leader in appliance repair in the nation. Having been family-owned and operated for over 50 years, we can guarantee your personalized experience through stable, trustworthy, and responsive employees, from our Customer Service Representatives to our Factory Certified Appliance Technicians, we are here to help you.

Job Description

High-End Service is actively seeking a professional with working experience as a Factory Certified Appliance Repair Technician. We are looking for long-term employees with experience in the kitchen appliance repair field. As one of our service technicians, you will have a full schedule of service appointments throughout the week, both repair and maintenance, that takes you to beautiful homes to work on the world's finest luxury appliances. We will provide everything you need to successfully represent High End Service. This includes the full support of a dedicated customer service team, as well as a great work-life balance. Our ideal candidate has technical experience with sealed systems, gas ranges/cooktops, and can give white-glove customer service with professionalism and empathy while building a lasting relationship with the client. Our ideal candidate is punctual, methodical, mechanically inclined with an eagerness to continue learning and growing within High End Service.

Duties and Responsibilities

- Diagnostic evaluation and repair of appliances
- Looking up parts and using laptop
- Maintain truck stock inventory within company guidelines and standards
- Follow truck maintenance schedule; keeping clean, neat, organized (Company-issued truck)
- Adhering to all company policies, guidelines and procedures
- Triage on-site issues to resolve quickly
- Physical ability of repetitive lifting and maneuvering of appliances and heavy parts



Required Experience/Skills

- Prior experience with appliance repair – 3 to 5 years preferred
- Sealed System Equipment Required
- Be knowledgeable about high-end refrigeration, cooking, dishwashing and laundry appliances
- Pass drug screening, pass background check, valid driver's license with clean driving history
- Be able to lift 50 lbs., push 100 lbs., and pull 50 lbs.
- *Special consideration for those who are Certified High-End Luxury and/or have Sub-Zero, Wolf or Cove knowledge*
- *Bilingual a plus*

Education

High School Diploma or G.E.D.
EPA License

Pay & Benefits Summary

Commission: \$80,000.00 - \$120,000/annually

We will provide you with:

- Service vehicle and gas
- Computer & Cell Phone
- Uniforms
- Product training and support
- 100% paid benefits: health, vision & dental
- 401K
- Bonus Incentives
- PPE

Legal Disclaimer(s)

High End Service is an Equal Opportunity Employer. High End Service will verify employment eligibility of all new hires to work in the United States. High End Service is a drug-free workplace.

We will ensure that individuals with disabilities are provided reasonable accommodation to participate in the job application or interview process, to perform essential job functions, and to receive other benefits and privileges of employment. Please contact us at (727)524-2210 to request accommodation through application and interview process.